

IMPORTANT

Please note that any non-conformities or defects detected on the purchased goods must be reported within the terms indicated on the Sales Conditions you accepted on making your purchase; the same also indicate the rights you are entitled to concerning the ascertaining of non-conformities or defects.

In particular, you are required to send the documents below by e-mail to customercare.us@gianvitorossi.com:

- a) this form duly completed;
- b) all photographic material supporting the claim;
- c) confirmation of the order sent by the Vendor and/or the sales receipt.

If, after sending the above e-mail, you receive an answer from GIANVITO ROSSI S.r.l. authorising the return of the goods, the same must be consigned to the appointed Carrier and sent to the following address:

SAVITRANSPORT – 4 Engelhard Ave. Avenel, NJ 07001 – USA

within 30 (thirty) days from receiving such authorisation from GIANVITO ROSSI S.r.l., together **with a copy of the authorisation and the “RETURNED GOODS CODE”**.